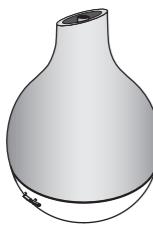




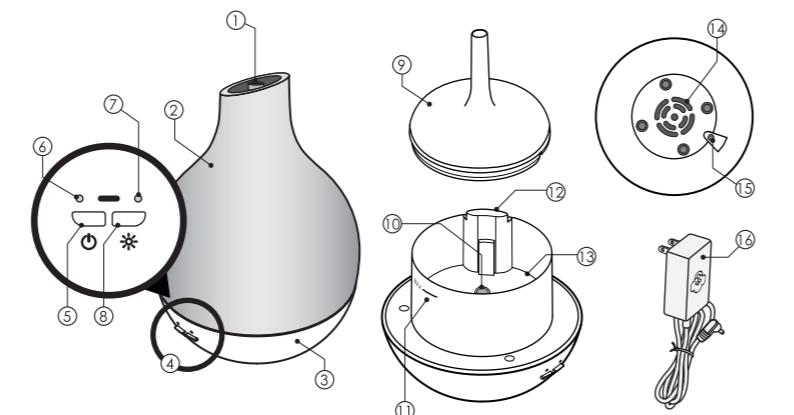
Smart Aroma Diffuser
(Continuous / Timer)



Chimney
Instruction Manual

Product & Accessories

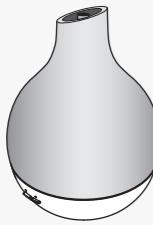
- Please check to ensure the following items are present and inspect for damage before use.
- ① Mist Nozzle ② Cover ③ Main unit ④ Control panel
- ⑤ Power (on/off) / Atomizing mode (normal/strong) ⑥ Power indicator ⑦ WiFi indicator
- ⑧ Light button ⑨ Lid ⑩ Atomizer ⑪ MAX-water mark level
- ⑫ Vent ⑬ Water tank ⑭ Ventilation inlet ⑮ Power Jack
- ⑯ AC adapter



(The image is for reference only. Actual product may vary.)



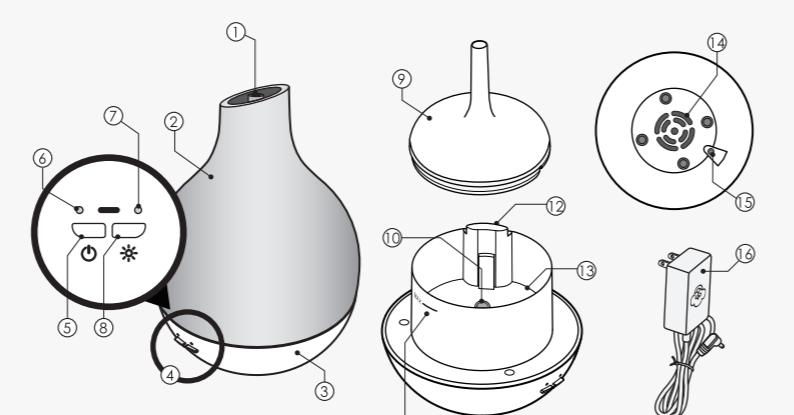
智能霧化機
(連續 / 定時功能)



青煙
操作使用說明書

產品與配件介紹

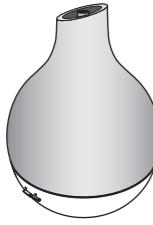
- 使用前，請確認以下物品是否齊全，有無破損情況。
- ① 噴霧口 ② 外罩 ③ 主體 ④ 控制面板
- ⑤ 電源開關 / 出霧量設定鍵 ⑥ 電源指示燈 ⑦ WiFi連接指示燈 ⑧ 燈光模式設定鍵
- ⑨ 水槽上蓋 ⑩ 霧化器 ⑪ 最高水位線 - MAX ⑫ 出風口
- ⑬ 水槽 ⑭ 進氣口 ⑮ 電源孔 ⑯ 變壓器電源線



(圖片僅供參考，請以實品為主)



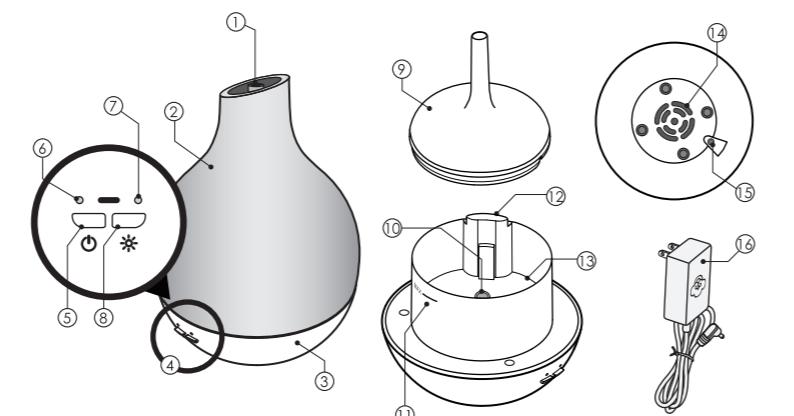
智能雾化机
(连续 / 定时功能)



青煙
操作使用说明书

产品与配件介绍

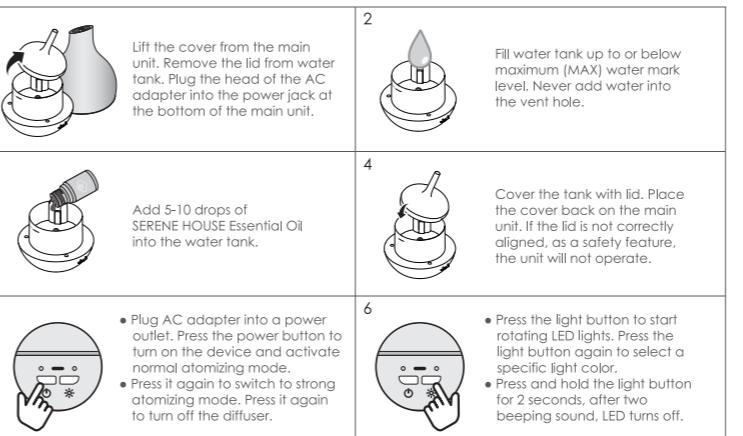
- 使用前，请确认以下物品是否齐全，有无破损情况。
- ① 喷雾口 ② 外罩 ③ 主体 ④ 控制面板
- ⑤ 电源开关 / 出雾量设定键 ⑥ 电源指示灯 ⑦ WiFi连接指示灯 ⑧ 灯光模式设定键
- ⑨ 水槽上盖 ⑩ 雾化器 ⑪ 最高水位线 - MAX ⑫ 出风口
- ⑬ 水槽 ⑭ 进气口 ⑮ 电源孔 ⑯ 适配器电源线



(图片仅供参考，请以实物为主。)

Operating Instructions

- Always place your aroma diffuser on a firm, flat and level surface.
- Condensation may occur around the aroma diffuser when operating in high humidity environment.



- Please use water with temperature 25°C ~40°C (77°F~104°F); if using water below 5°C(41°F) the diffuser takes longer to start operating.
- Do not move or tip the device when it is in operation and there is water or oil in the tank.
- For safety purposes, the diffuser is programmed to stop operating automatically when it detects the water is below its programmed level.

SERENE HOUSE APP Setup Instructions:

1. Download "SERENE HOUSE" Mobile App. Create your account and login to the App.
2. Click on "Add Device" and select "Diffuser" from the menu.
3. Follow the App instruction, connect to a Wi-Fi network and set up your device.



使用說明與相關注意事項

- 請在穩固、平坦、水平的地方使用本產品。
- 若室內環境濕度較高，在使用香氛霧化機時，易在機器周圍產生水氣。



- 請使用溫度25°C~40°C的水；如使用低於5°C的水，香氛霧化機啟動所需的時間較久，此為正常情況。
- 機器運作時，請勿移動、傾斜或傾倒主體。
- 如遇水量不足，機器將自動關閉。

智能APP操作說明

1. 下載 "SERENE HOUSE" APP，打開並創建 / 登入帳戶。
2. 按首頁中央的「添加設備」，並選擇選單中的「香薰機」。
3. 請先連接WIFI，並依照APP指示操作設定。



使用说明与相关注意事项

- 请在稳固、平坦、水平的地方使用本产品。
- 若室内环境湿度较高，在使用香氛雾化机时，易在机器周围产生水气。



- 请使用温度25°C~40°C的水，如使用低于5°C的水，香氛雾化机启动所需的时间较久，此为正常情况。
- 机器运作时，请勿移动、倾斜或倾倒主体。
- 如遇水量不足，机器将自动关闭。

智能APP操作说明

1. 下载 "SERENE HOUSE" APP，打开并创建 / 登入账户。
2. 按首页中央的“添加设备”，并选择菜单中的“香薰机”。
3. 请先连接WIFI，并依照APP指示操作设置。



Atomization Setting

1. Press the power button once to turn on the device and activate normal atomizing mode.
2. Press the power button twice to switch to strong atomizing mode.
3. Press the power button for the third time to turn off the diffuser.
4. **Mobile App - Spray Menu:** select "Small" or "Large" spray modes. Select "Countdown" to set shut off timer on the device ranging from 1 hr to 6 hr. Auto shut off when water tank is empty.

Light Setting

1. Press the light button to start LED rotating lights (red, orange, yellow, light green, dark green, light blue, dark blue, purple).
2. Press the light button twice to fix the current LED color. Repeat step 1 and 2 to select another color.
3. To turn off the LED light, press and hold the light button for 2 seconds, after two beeping sound LED light turns off.
4. **Mobile App - LED Menu:** select "White", "Colour" and "Colourful" from the menu to choose white LED light (with brightness control), a specific LED light color, or rotating LED light colors.

Schedule Setting (Mobile App Only)

1. Click on "Setting" from the main menu.
2. Go to "Schedule" to access settings on On/Off, Spray Mode and Light Mode. You can set up time, date, and repeat options as you desire.
3. The sharing device will appear on the sharing member's mobile App if sharing setup is successful.

Cleaning & Maintenance

- Always disconnect the AC adapter from the electrical outlet before cleaning.
- For best atomizing performance, be sure to clean the aroma diffuser after each use.
- Remove the lid, empty the water from the tank, add a small amount of warm water (do not exceed 40°C/104°F) and few drops of neutral cleanser. Use a cotton swab to clean the atomizer and internal surface of the water tank. Gently rinse all the soap out of the water tank after washing.
- Never use acidic cleaners as this may cause malfunction.
- Be careful to not allow water to enter the vent, the ventilation inlet and buttons.
- If water accidentally flows into the ventilation inlet, vent or control buttons, allow internal mechanism to dry thoroughly (at least 6 hours) before the next use, otherwise this may cause the device to malfunction.

霧化模式設定

1. 按第一下電源開關，啟動小噴霧模式。
2. 按第二下電源開關，調整為大噴霧模式。
3. 按第三下電源開關，機器關閉。
4. 於APP中，可直接選擇「小噴霧」或「大噴霧」，在噴霧設定中，點選「倒數計時」，可設定1小時~6小時機器自動關閉（如水量不足，機器將自動關閉）。

燈光模式設定

1. 按下燈光模式設定鍵，機器自動循環LED情境燈（紅、橙、黃、淺綠、深綠、淺藍、深藍、紫）。
2. 如要切換為單色情境燈，則在欲選擇的顏色出現時，按下燈光模式設定鍵，即可鎖定單色情境燈。
3. 長按燈光模式設定鍵2秒，聽到2聲「beep」後，燈光隨即關閉。
4. 在APP的燈光設定中，選擇「七彩漸變」，開啟LED情境燈自動循環；選擇「彩光」，可滑動鎖定單色情境燈；選擇「白光」，開啟暖白光，並可調整燈光亮度。

定時排程功能設定

- 本功能僅可於APP中操作。
1. 點選APP中的「設定」。
2. 選擇「定時」功能，即可設定開關、噴霧及燈光的使用時間及使用週期。

共用設備設定

- 本功能僅可於APP中操作。一台機器只能與一個帳號綁定連接，其他成員可透過共用設定，同時操作機器。
1. 點擊畫面中的「」，選擇「共用設備」-「添加共用」。
2. 輸入要添加成員的帳號（須先下載APP並申請帳號）。
3. 被添加成員的APP首頁出現該設備，設定成功。

清潔保養

- 在每次清潔保養前，請務必先關閉電源，並拔除變壓器及移除主體上的變壓器電源線接頭。
- 建議每次使用完畢即進行清潔保養，以確保機器正常運作。
- 於水槽中加入適量溫水（水溫請勿超過40°C），並滴入少許中性清潔劑，使用乾淨棉棒輕拭水槽內部及霧化器表面，待清潔完畢後以乾淨的布將機器擦乾即可。
- 請勿使用酸性清潔劑，否則有可能導致機器損壞。
- 請慎防進氣口、出風口或按鍵開關部位進水導致機器故障。
- 若水不慎進入機器主體，請靜置至少6小時，待機器主體完全乾燥後，方可使用。

霧化模式設定

1. 按第一下電源開關，啟動小噴霧模式。
2. 按第二下電源開關，調整為大噴霧模式。
3. 按第三下電源開關，機器關閉。
4. 於APP中，可直接選擇「小噴霧」或「大噴霧」，在噴霧設定中，點擊「倒數計時」，可設定1小時~6小時機器自動關閉（如水量不足，機器將自動關閉）。

燈光模式設定

1. 按下燈光模式設定鍵，機器自動循環LED情境燈（紅、橙、黃、淺綠、深綠、淺藍、深藍、紫）。
2. 如要切換為單色情境燈，則在欲選擇的顏色出現時，按下燈光模式設定鍵，即可鎖定單色情境燈。
3. 長按燈光模式設定鍵2秒，聽到2聲「beep」後，燈光隨即關閉。
4. 在APP的燈光設定中，選擇「七彩漸變」，開啟LED情境燈自動循環；選擇「彩光」，可滑動鎖定單色情境燈；選擇「白光」，開啟暖白光，並可調整燈光亮度。

定時排程功能設定

- 本功能僅可於APP中操作。
1. 点击APP中的“设置”。
2. 选择“定时”功能，即可设定开关、喷雾及灯光的使用时间及使用周期。

共享设备设置

- 本功能仅可于APP中操作。一台机器只能与一个账号绑定连接，其他成员可通过共享设置，同时操作机器。
1. 点击画面中的“”，再点击“共享设备”-“添加共享”。
2. 输入要添加成员的账号（须先下载APP并申请账号）。
3. 被添加成员的APP首页出现该设备，设置成功。

清洁保养

- 在每次清洁保养前，请务必先关闭电源，并拔除适配器及移除主体上的适配器电源线接头。
- 建议每次使用完毕即进行清洁保养，以确保机器正常运作。
- 于水槽中加入适量温水（水温请勿超过40°C），并滴入少许中性清洁剂，使用干净棉棒轻拭水槽内部及雾化器表面，待清洗完毕后以干净的布将机器擦干即可。
- 请勿使用酸性清洁剂，否则有可能导致机器损坏。
- 请慎防进气口、出风口或按键开关部位进水导致机器故障。
- 若水不慎进入机器主体，请静置至少6小时，待机器主体完全干燥后，方可使用。

Precautions before use

- This product is manufactured using the ultrasonic atomization principle, and while it does add slight humidity to the air, its primary purpose is as a fragrance diffuser.
- Never connect the power without placing the lid and cover on the unit.
- Do not remove the lid or block the ventilation inlet under the main unit during usage.
- When the device is in operation and there is water in water tank, do not touch the atomizer as personal injury or device malfunction may occur.
- After each use, make sure to pour out any remaining water in the tank.
- Please use tap water, soft water or mineral water, other liquids are not recommended.
- Make sure to wipe clean with a cloth if oil drips on the main unit or floor.
- Soft water is best for your Serene House diffuser. You may also use bottled or mineral water.
- It is important to not use steamed distilled water, as this water had the minerals removed from the water that affects the operation of the diffusers.
- Reverse osmosis (RO) water also has less minerals in the water and the diffuser will not be able to diffuse the mist properly and the desired results will not be achieved.
- Hard water is also not recommended. This would require that the oscillator be cleaned every time after use when using hard water, because the calcium carbonate from hard water will pile. Also, hard water is too heavy for oscillator to diffuse mist.
- As for the certified low-power frequency motors, the company, trade name or user are not allowed to change the frequency, increase the power or change the characteristics and functions of the original design without permission.
- The low-power radio frequency motors must not affect flight safety and interfere with legal communications; If the interference is found, it should be stopped immediately and improved to no interference before continuing to use. The previous one is follow with the legal communications in accordance with the Telecommunications Law. The low-power radio frequency motors must endure interference from legal communications, industrial, scientific, medical radio wave radiation and related equipment.

Notes on the use of oils

- For best performance of this Aroma diffuser, we recommend using essential oil from SERENE HOUSE.
- Essential oils are highly concentrated oils. Use with caution. Do not spill the oils as they may damage plastic objects and furniture. If essential oil drops on the surface of this machine or other objects or on the floor, please clean by cloth immediately.
- Children and pets are very sensitive to essential oil that is undiluted. Use with caution.
- Stop using the product and open the windows for ventilation. If you have difficulty breathing due to allergic reaction or any special physical conditions, such as pregnancy, lung failure, cancer, epilepsy or other illnesses, please consult your doctor before using essential oils.

Safety Precautions

- In order to prevent any accidents happening, must follow the instructions below as you are using this product:
- The instructions of this manual are for users applying this product correctly, and preventing damage or property loss to users or others.
 - "WARNING" is central contents for preventing any accidents happening, please follow cautiously.

使用注意事項

- 本產品使用超音波震盪霧化原理達到擴香效果，以擴香效果為主，亦可些許降低環境乾燥度。
- 請勿在未裝外罩與水槽上蓋的情況下接通電源。
- 機器運轉過程中，請勿取下外罩，或是堵塞主體下方風扇進氣口。
- 在機器運轉過程中，且水槽內有水時，請勿在電源尚未關閉前打開外罩，或將手放到水槽內，否則有可能造成機器漏水，故障或人員受傷。
- 水槽內殘留的水如果超過24小時，請務必倒掉並進行清潔保養步驟。
- 請使用自來水、軟水或礦泉水，不建議使用其他液體。
- 請注意不要使用蒸餾水或純水，因水中礦物質已被過濾，將影響機器霧化效果，不易產生霧氣。
- 逆滲透(RO)水也只含微量礦物質，會影響機器霧化效果，不易產生霧氣。
- 不建議使用硬水，因硬水的碳酸鈣會沉澱堆積，每次使用完畢後都必須清理霧化器。此外，硬水的分子太重，也會影響霧化效果。
- 型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

精油使用注意事項

- 建議使用SERENE HOUSE精油，切勿使用含有香水、香精或含雜質的精油，以免傷害霧化器裝置。
- 精油屬於濃縮的高純度油，有可能溶解塑料或傢俱塗裝，若不慎沾附於產品外側或傢俱上，請立即擦拭，避免產品外觀或傢俱褪色，使用時請特別小心。
- 精油若不慎滴到水槽外側或地板等周圍物體上，也請立即用布擦拭乾淨。
- 幼童與寵物對香味非常敏感，在密閉空間使用時請特別小心，及請避免誤食。
- 使用期間如感覺不舒服或身體不適時，請立即停止使用，並打開窗戶使空氣流通。如您有任何身體上的特殊狀況，例如懷孕、肺衰竭、癌症或癲癇等症狀，使用精油前建議先諮詢您的醫師。

注意事項

- 為了預防使用時發生意外，請務必遵守以下事項：
- 本使用說明書的注意事項，是為了讓使用者能正確的使用本產品，防止對使用者或他人造成危害及財產損失。
 - 警告事項皆為預防意外發生的重要內容，請務必遵守。

警告

- 萬一出現冒煙、異味、雜音等異常現象時，仍繼續使用的話，可能導致火災、觸電等，請立即將電源移除，停止使用。

使用注意事项

- 本产品使用超音波震荡雾化原理达到扩香效果，以扩香效果为主，亦可些许降低环境干燥度。
- 请勿在未装外罩与水槽上盖的情况下接通电源。
- 机器运转过程中，请勿取下外罩，或是堵塞主体下方风扇进气口。
- 在机器运转过程中，且水槽内有水时，请勿在电源尚未关闭前打开外罩，或将手放到水槽内，否则有可能造成机器漏水、故障或人员受伤。
- 水槽内残留的水如果超过24小时，请务必倒掉并进行清洁保养步骤。
- 请使用自来水、软水或矿泉水，不建议使用其他液体。
- 请注意不要使用蒸馏水或纯水，因水中矿物质已被过滤，将影响机器雾化效果，不易产生雾气。
- 逆渗透(RO)水也只含微量矿物质，会影响机器雾化效果，不易产生雾气。
- 不建议使用硬水，因硬水的碳酸钙会沉淀堆积，每次使用完毕后都必须清理雾化器。此外，硬水的分子太重，也会影晌雾化效果。

精油使用注意事项

- 建议使用SERENE HOUSE精油，切勿使用含有香水、香精或含杂质的精油，以免伤害雾化器装置。
- 精油属于浓缩的高纯度油，有可能溶解塑料或家具涂装，若不慎沾附于产品外侧或家具上，请立即擦拭，避免产品外观或家具褪色，使用时请特别小心。
- 精油若不慎滴到水槽外侧或地板等周围物体上，也请立即用布擦拭干净。
- 幼童与宠物对香味非常敏感，在密闭空间使用时请特别小心，及请避免误食。
- 使用期间如感觉不舒服或身体不适时，请立即停止使用，并打开窗户使空气流通。如您有任何身体上的特殊状况，例如怀孕、肺衰竭、癌症或癫痫等症状，使用精油前建议先咨询您的医师。

注意事项

- 为了预防使用时发生意外，请务必遵守以下事项：
- 本使用说明书的注意事项，是为了让使用者能正确的使用本产品，防止对使用者或他人造成危害及财产损失。
 - 警告事项皆为预防意外发生的重要内容，请务必遵守。

警告

- 萬一出現冒烟、异味、杂音等异常现象时，仍继续使用的话，可能导致火灾、触电等，请立即将电源移除，停止使用。

WARNING

- Stop using the product immediately and unplug once smoke, smell, noise, or other unusual situations appear; it is very possible to cause fire hazard or electric shock, if the product operates continuously.
- Do not alter, repair or dismantle this product on your own, it may cause fire hazard, electric shock, malfunction or injury.
- Please follow local regulations when you are discarding consumables.
- Please use a DC 24V / 500 mA adapter, otherwise the device may malfunction.
- The AC adapter will heat up when the product is operating and it is normal.
- Only the included AC adapter may be used with the product, using other AC adapter may result in fire.
- Do not connect the power during installation, as electric shock and injury may occur.
- The product should always be unplugged and the water tank should always be empty when moving the product or when the product is not in operation.
- When unplugging the AC adapter from the outlet, do not pull on the wire. Hold the AC adapter firmly and then unplug it, or else damage or injury may occur.
- If power cord or plug is damaged, or the product is dropped, hit, damaged, or broken, stop using it, this is possible to cause electric shocks or short circuit.
- Do not operate this product with wet hands, or drip or spill water or other liquids onto the product. These may cause electric shock or injuries.
- Do not deliberately place your eyes, nose or mouth close to the fragrance mist emitted as this may cause physical discomfort.
- Do not put fingers or hands into the product.
- In order to avoid any danger or accidents, parents guard is necessary when children use this product.
- Please follow the instructions to use this product; it is possible to result in poisoning or fire hazard, if other substances are used. Do not immerse this product in water, this product is for household use only.
- This product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible.
- Do not let children use this product alone, keep it out of reach of children, or it may cause electric shock or injuries.
- To avoid fire hazard, electric shocks, injuries or malfunction, please do not keep this product in the following places:
 - Under direct sunlight or high temperature environments, and keep away from fire sources.
 - Places with high pressure or flammable materials.
- Do not place the product on soft surfaces such as carpet, as this may block the ventilation inlet on the bottom of the unit, causing the device to not function correctly.
- Do not over bend, heat, or place heavy objects on the power cord, or it may cause fire hazard or malfunction.
- If an extension cord is used, please pay attention to the introductions to electric appliances using. The specifications should be the same. The cord should be placed at evident places to avoid children pulling or stumbling.

● In order to prevent accidents happening, if the power cord is damaged, please replace it via the manufacturer, other service departments, or staffs who own related qualifications.

Troubleshooting

If you experience unsatisfactory operations, please follow our troubleshooting guidelines listed below:

Machine does not operate

- Check the adapter
- Make sure the adapter is fully and correctly plugged into the electrical outlet.
- Power cord not connected to the main unit
 - Be sure plug is correctly inserted into the power jack on the main unit.
- The power is correctly connected but the device still does not operate
 - Check whether the water tank contains any water and then recheck that the ON/OFF switch is on. Check that the water level in the tank does not exceed the maximum water level line (MAX); if this is the case, empty out the excess water.

The product does not atomize or does not atomize effectively

- Dirty atomizer
 - Perform maintenance according to the 'Cleaning & Maintenance' section of this manual.
- Placement of the product
 - Place on a firm, level, and stable surface.
- Check the water volume
 - Make sure the water does not exceed its designated water mark level.
- Placement of the product
 - Place on a firm, level, and stable surface as well as in light wind place.
- The lid does not attach securely to the main unit
 - Reattach the lid according to the procedure in the 'Operating Instructions' section of this manual.
- See water types / recommendations above.

Product Specification

Product name:	Chimney	Continuous mode:	Small mist ≥ 8 hours
Product code:	191201065	Huge mist ≥ 5 hours	
Product size:	Ø130mm *H190mm	Suggested room size:	15 ~ 35 m ²
Product weight:	818 g (adapter included)	Ultrasonic frequency(MHz):	2.45 ± 10%
Power input:	AC100 ~ 240V, 50/60HZ	Water tank capacity:	150 ml (5.07 fl oz)
	output : DC 24V	Accessories included:	AC Adapter / Manual / Warranty card
Rated power:	10W	Design team:	SERENE HOUSE
Operation mode:	Continuous / App Smart Timer Mist Mode		

Do not attempt to dismantle or repair the product by yourself. If the unit still does not operate satisfactorily, please contact with SERENE HOUSE customers service or local shop. Service Line: +86 2 7721 8848

Warranty Card

SERENE HOUSE is providing 1 Year Warranty Service, please keep this Warranty card properly (Will not reissue one another if missing), or you can register your product's warranty on our website to guarantee your product's warranty rights.

- To register your product's warranty→ <https://www.serenehouse.tw/forms/product-registration>
- Customer should follow the instruction to use the product, if the product is malfunction during Warranty Period, please keep your Warranty card and Receipt, to apply for maintenance services, we will repair or replace a new one for you.
 - Under these situations, there will be additional charge even though it is in Warranty Period.
 - Fire Hazard, Broken, Gas explosion, Earthquake, Windstorm, Flood, Thunder, Abnormal Voltage, Natural disasters or Force Majeure that cause product to breakage or malfunction.
 - Content of Warranty Card is incomplete, alters, or not able to provide a valid purchase evidence.
 - Discolor, scars, stains and improper keeping that cause product to malfunction.
 - Replacement consumable accessories (batteries, remote control, cleaning brush)
 - When you need your product to be repaired, please register from website or contact to local distributor, we will contact you as soon as possible. Maintenance Request Form→ <https://www.serenehouse.tw/forms/repair-application>

Customer Info

Name	Mr / Mrs	Phone
Address		
E-mail		

Product Info

Name	
Model	
Manufacturer Code	
Retailer	
Purchase Date	Y M D
Warranty Period	12 Months After Purchase (Not including consumable accessories)



Customer Service's Phone Number: (02) 7721-8848

Customer Service's Email: service_tw@serene-house.com

產品保證書

SERENE HOUSE提供一年保固服務，請妥善保管本產品保證書（遺失恕不補發），或可於購買商品後上品牌官網提交產品保固登錄，確保您的商品保固權益。

產品保固登錄→<https://www.serenehouse.tw/forms/product-registration>

- 顧客依照使用說明書，於正常使用情況下，在保固期間內發生故障時，請備妥商品、本保證書及產品購憑證（如發票、訂購單據等），申請維修服務，我們將為您免費修理或換新。
- 若出現下列情況，雖在保固期限內仍須採取額外報價付費修理：
 - 錯認使用方式或不當的修理與改造所造成的故障或損壞。
 - 火災、損害、煤氣或天然氣爆炸、地震、風災、水災、打雷、電壓異常及其他天災或不可抗外力因素所造成的故障及損壞。
 - 保證書內容不完整、經人為塗改，或未能提供有效購買憑證。
 - 產品使用後的傷痕、變色、汙損及保管不當所造成的損壞。
 - 損耗性零件及配件的更換（如震蕩片、清潔刷、電池、遙控器等）。
- 當您需要維修產品時，可於官網提交維修申請，我們將盡速為您服務。

維修申請→<https://www.serenehouse.tw/forms/repair-application>

顧客資料

姓名	先生 / 女士	電話
通訊地址		
E-mail		

商品資訊

商品資訊	
商品名稱	
商品編號	
型號	
生產序號	
銷售商	
購買日期	年 月 日
保固期間	自購買日起12個月 (不含耗材)



客服專線：(02) 7721-8848

客服郵箱：service_tw@serene-house.com

产品保修卡

为确保您的权益，请妥善保管本产品保修卡（遗失恕不补发）。如需服务时请出示本保修书，依照下列刊载之内容，提供免费维修。

- 顾客依照使用说明书，于正常使用情况下，在保固期间内发生故障时，请带着商品与本保证书，即刻委托原购买门市代为修理，此属免费修理。
- 若出现下列情况，虽在保固期限内仍须采取额外报价付费修理：
 - 错误使用方式或不当的修理与改造所造成的故障或损坏。
 - 火灾、损害、煤气或天然气爆炸、地震、风灾、水灾、打雷、电压异常及其他天灾或不可抗外力因素所造成的故障及损坏。
 - 保证书上